



# How to Register and Set up a New Selling Account on Amazon.sg

Updated on October 2021

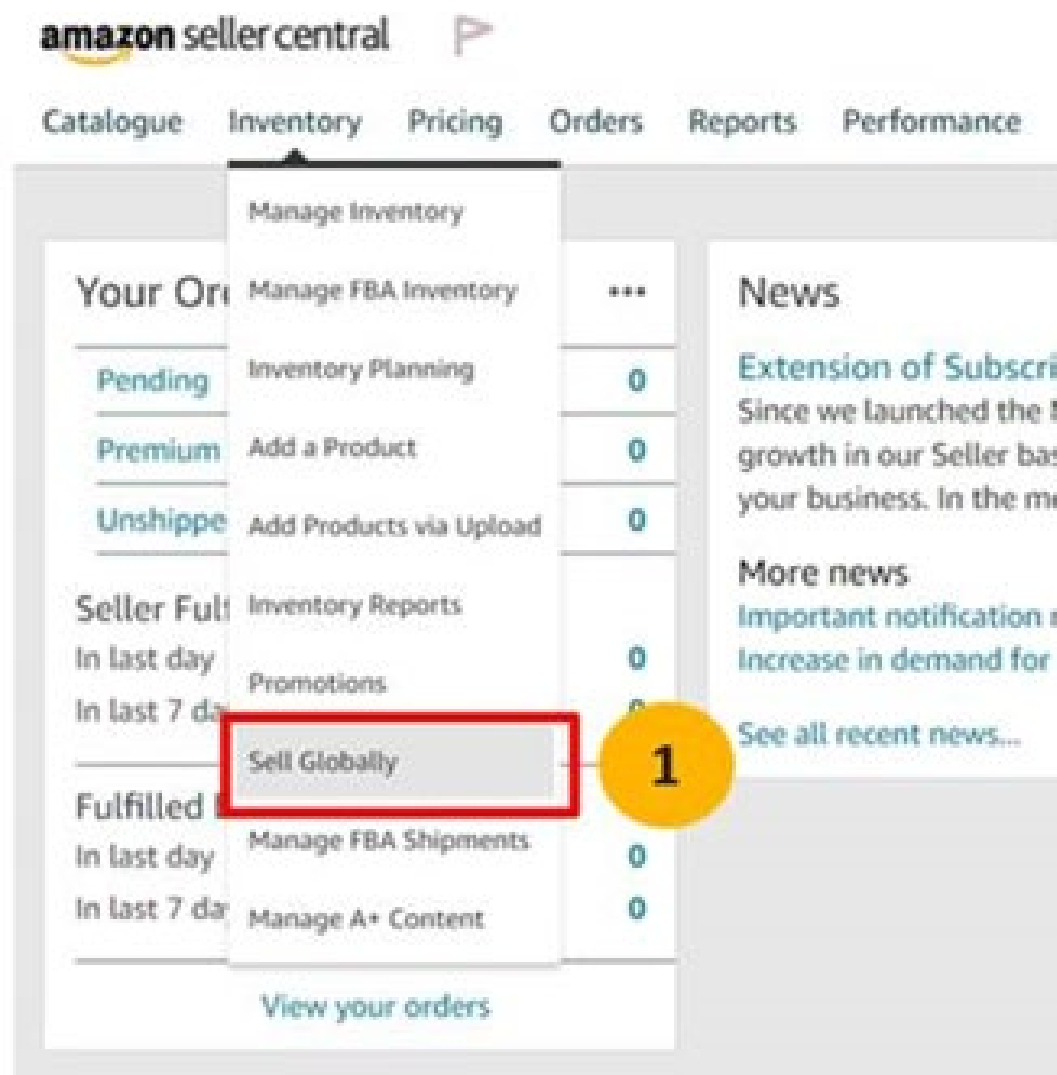
# Create an Amazon Selling Account



If you are selling in other Amazon stores outside of Singapore, please follow the steps in this page to create a selling account on Singapore store. If you are new to Amazon, proceed from the next page.

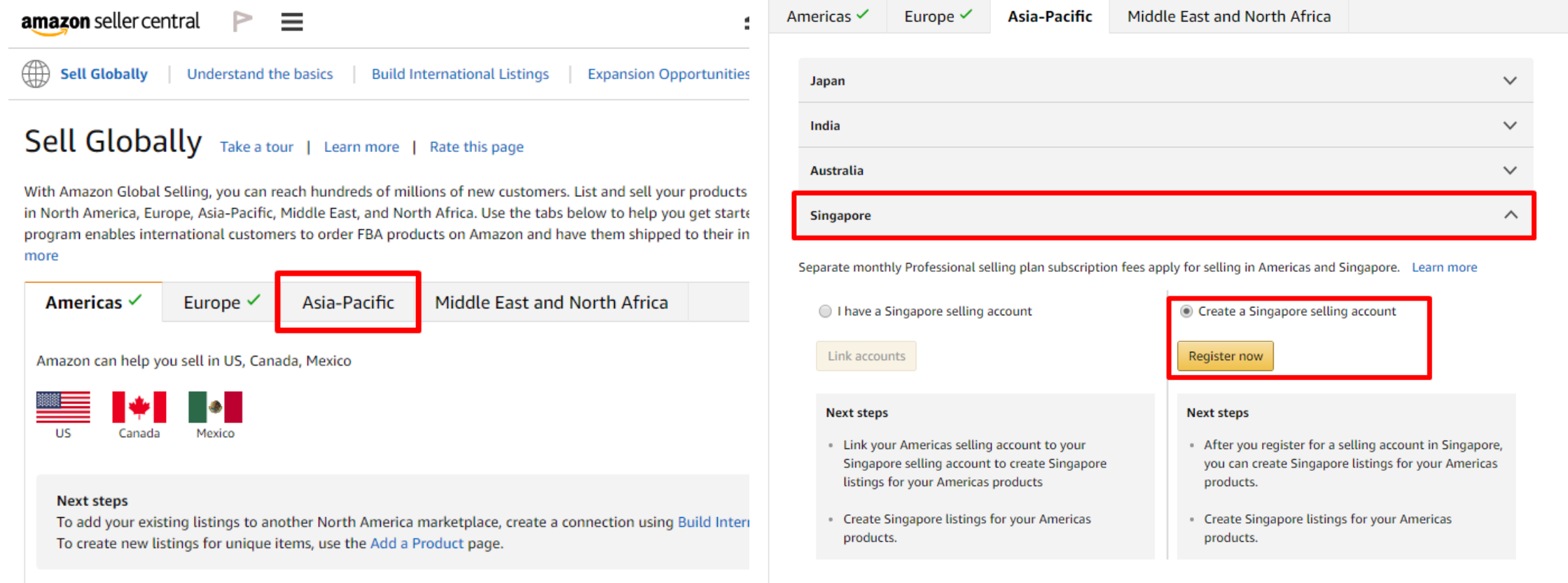
## Step 1:

Log in to your existing Amazon Store's Seller Central account. Select "Sell Globally" under the "Inventory" drop down menu from the top bar



## Step 2:

Select "Singapore" under "Asia-Pacific", and click "Register Now". You will be brought to the Amazon Singapore registration page to complete your registration. Complete your registration by following rest of the steps here.



# Create an account with Amazon Singapore

To begin the process of creating a seller account on Amazon you need to:

- Go to <https://sell.amazon.com.sg/>
- Click on “Sign Up”

**Tip:**

\*The <https://sell.amazon.com.sg/> can give you access to lots of information that will help you to have better understanding of Amazon.sg

Look through the website and remember to visit [FAQ](#) to learn more about Frequently Asked Questions.



The banner features a white background with a light blue wave at the bottom. On the right, there are two cardboard boxes: a larger one with the Amazon arrow logo and a smaller one with the Amazon Prime logo. The text 'Become an Amazon seller' is prominently displayed in the center. Below this, there are two buttons: 'Expand internationally' for existing sellers and 'Sign up' for new sellers. A note about a fee waiver is also present.

## Become an Amazon seller

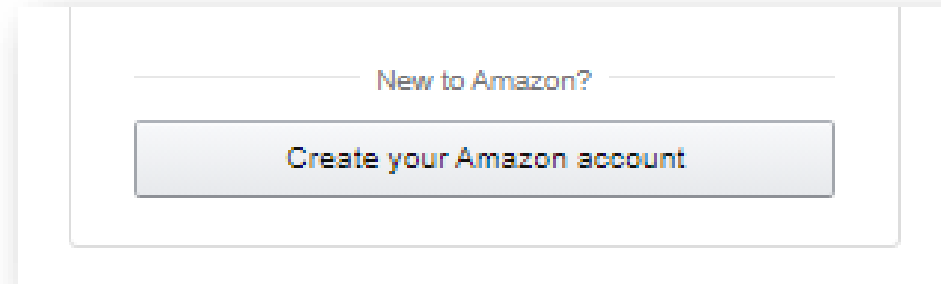
Already selling on Amazon.sg? **Expand internationally**

New to Amazon.sg? **Sign up**

Fee waiver till 31 December 2021\*

# Create Account

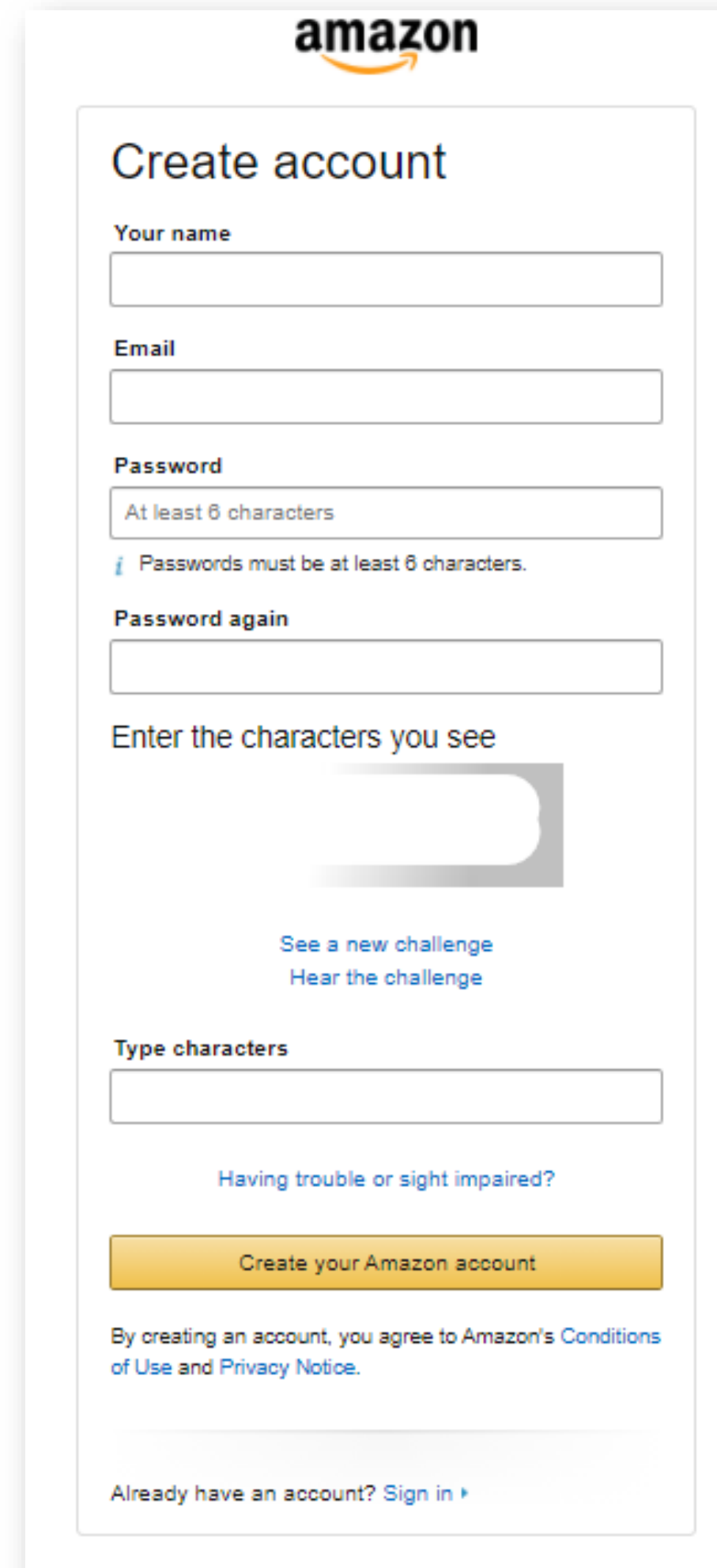
Select "Create your Amazon account"



When you're creating a new seller account on Amazon, you need to add the following information:

1. Enter the name that you want to use for login.
2. Enter the email address that you want to use to register or if you have a customer account you can use it to create a seller account.
3. Fill in the rest of the fields

Finally click on "Create your Amazon account" to complete your login information and move to the next step.

A screenshot of the Amazon 'Create account' form. At the top is the Amazon logo. The form is titled 'Create account' and contains several input fields: 'Your name', 'Email', 'Password' (with a note 'At least 6 characters' and a link 'Passwords must be at least 6 characters.'), and 'Password again'. Below these is a CAPTCHA section with the text 'Enter the characters you see' and a distorted image of the number '3'. There are links for 'See a new challenge' and 'Hear the challenge'. Below the CAPTCHA is a 'Type characters' input field and a link 'Having trouble or sight impaired?'. At the bottom is a yellow 'Create your Amazon account' button, followed by a disclaimer: 'By creating an account, you agree to Amazon's Conditions of Use and Privacy Notice.' and a link 'Already have an account? Sign in >'.

amazon

## Create account

Your name

Email


Password

At least 6 characters

[Passwords must be at least 6 characters.](#)

Password again

Enter the characters you see



[See a new challenge](#)  
[Hear the challenge](#)

Type characters

[Having trouble or sight impaired?](#)

Create your Amazon account

By creating an account, you agree to Amazon's [Conditions of Use](#) and [Privacy Notice](#).

Already have an account? [Sign in >](#)

# Validate email address

**amazon** seller central

## Verify email address

To verify your email, we've sent a One Time Password (OTP) to

Test-account@gmail.com [\(Change\)](#)

Enter OTP

Create your Amazon account

By creating an account, you agree to Amazon's [Conditions of Use](#) and [Privacy Notice](#).

[Resend OTP](#)

Enter the 6-digit authentication code sent to your registered e-mail address.

You will receive an e-mail from Amazon. It contains a 6-digit authentication code. Enter the authentication code in the page shown below, then click "Create your Amazon account" button.

Note:

If you have not received the authentication e-mail, check your spam mail to see if the e-mail has been redirected to it. If you still cannot find the e-mail, wait a while before clicking "Resend authentication code" link on the interface for a new authentication e-mail to be sent.

**Tell us about your business**

**amazon.sg**

# Set company's place of registration, business type and name

**Step 1)** First of all, select the country in which your business license is issued from the drop-down menu under "Business location". If you do not have a business, simply enter your country of residence.

## Business information

### Business location ⓘ

Select a country

*If you don't have a business, enter your country of residence.*

By clicking on 'Agree and continue', you agree to accept the following policies, agreements and notices:

By clicking on 'Agree and continue', you agree to the [Amazon Services Business Solutions Agreement](#) and [Amazon's Privacy Notice](#).

If you use the selling services offered in Amazon's stores other than in Singapore, you also agree to the additional terms listed on the [International Selling Agreements](#) page with respect to those services.

If you have selected e.g. Singapore, you will need to ensure at least one of the documents below is issued from your selected country:

- Passport / National ID/ Driver's License
- Personal / Company Bank or Credit Card Statement

# Set company's place of registration, business type and name

**Step 2)** Then, select the **business type** (according to actual circumstances), from the drop-down menu under 'Business type' and:\*

- Enter your company's legal name **if your Business Type is State-owned/ Publicly-listed/ Privately-owned/ Charity:**

Business type

Privately-owned business



**Please ensure your business type selection is correct.**

You have selected to register as a **Privately-owned** business which is controlled and operated by private individuals. The business seller is registered in the context of a commercial or professional activity.

An incorrect selection may affect the status of your account.

Business Name, used to register with your state or federal government

Business name as it appears on business registration document

- Enter your First name and Last name (must match your National Identity Card/ Passport) **if you are an individual seller**

Business type

None, I am an individual



**Please ensure your business type selection is correct.**

An **individual** sells in a private context. An individual does not sell a product to a company / charity and does not operate in a business or professional context.

An incorrect selection may affect the status of your account.

First name

First name

Middle name(s)

Middle name(s)

Last name

Last name

# Set company's place of registration, business type and name

**Step 3)** Read the Amazon Services Business Solutions Agreement and click “Agree and continue”.



I confirm my business location and type are correct, and I understand that this information cannot be changed later.

By clicking on 'Agree and continue', you agree to accept the following policies, agreements and notices:

By clicking on 'Agree and continue', you agree to the [Amazon Services Business Solutions Agreement](#) and [Amazon's Privacy Notice](#).

If you use the selling services offered in Amazon's stores other than in Singapore, you also agree to the additional terms listed on the [International Selling Agreements](#) page with respect to those services.

Agree and continue

Ensure your details are correct before you proceed as you cannot return to this page to make changes.

# Enter company information

If you selected a business type that is "Individual Seller", please proceed from the next page.

## Business information

The screenshot shows a registration form with the following fields and annotations:

- Business name, used to register with your state or federal government:** An annotation points to this field stating, "This field will auto-populate from the previous step where you entered your legal business name".
- Unique Entity Number/ACRA Number/Company registration number:** An annotation points to this field stating, "Your Company Registration number should be same as that on its business license".
- Registered business address:** This section includes a dropdown for "Singapore", and input fields for "ZIP / Postal code", "Address Line 1", "Address Line 2", and "City / Town". An annotation points to this section stating, "You can enter the address on the business license or that of its actual operation. Address should be in full".
- Receive PIN through:** Radio buttons for "SMS" (selected) and "Call". An annotation points to these options stating, "Choose either SMS or telephone call".
- Phone number for verification:** A dropdown menu showing "+65". An annotation points to this field stating, "Select country from the drop-down menu".
- SMS verification language:** A dropdown menu showing "English (United States)".
- Buttons:** "Send SMS" and "Next".
- Callout Box:** A box titled "Enter the PIN sent to you via SMS" with a "Verify" button and instructions: "One-time PIN", "Please enter a valid OTP number", and "Change number or want us to call instead? Cancel".
- Final Annotation:** An annotation points to the "Next" button stating, "Ensure your details are correct before authentication as you will not be able to return to this step to change your information."

**Enter all required information about the company.**

Once you have entered all relevant information and have passed SMS or telephone authentication, **click "Next page" to proceed to the next step.**

### **Note:**

*If there is an error in SMS system authentication, try to use other languages to carry out authentication or SMS authentication. If it is still unsuccessful after 3 tries, wait for an hour before carrying out authentication.*

# Enter personal information of seller (legal representative)

Step 1) Fill in the first name and last name (middle name is not required) of the legal representative, followed by the rest of the fields:

Primary contact person information ^

First name First name	Middle name(s) Middle name(s)	Last name Last name
--------------------------	----------------------------------	------------------------

Enter your complete name, as it appears on the passport or ID

Country of citizenship  
▼

Country of birth  
Select country ▼

Date of birth  
Day ▼ Month ▼ Year ▼

Step 2) Please choose your preferred identity proof (Passport/ Driver's License/ National ID) and enter its details:

- Driver's License/ National ID Card
- Passport

Identity proof Driver's License ▼	Country of issue Singapore ▼
Driving license number Driving license number	Date of expiry Day ● ▼ Month ▼ Year ▼

If your Driver's license does not have an expiry date, you may input any future date as expiry date.

Identity proof Passport ▼	Country of issue Singapore ▼
Passport number Passport number	Date of expiry Day ● ▼ Month ▼ Year ▼

Please ensure your passport's date of expiry is the same as the date you enter here.

**If you wish to use your National ID, but do not see it as an option, you may choose 'Driver's License' option to enter your National ID details.**

# Enter personal information of seller (legal representative)

The residential address and phone number of seller (legal representative) will auto-populate from the previous steps where you had entered your registered business details. Please check to ensure:

Step 3) **Residential address matches** the address on the legal representative's Passport/ National ID/ Driver's License. If it does not, please **add a new address** that meets the criteria.

Step 4) **Mobile phone number matches** that of the legal representative. If it does not, please click "**Add new mobile phone number**" to add new mobile phone number. **(Note: Newly-added mobile phone number has to be authenticated by way of SMS or voice call)**

The screenshot shows a form with two main sections: 'Residential address' and 'Phone number for verification'.  
1. **Residential address:** The current address is '5G, 760123, Singapore, 123 Yishun Street 81 12-34'. Below it is a link 'View all saved addresses'. A callout box highlights the '+ Add a new address' button, with a note: 'You can add other addresses'.  
2. **Phone number for verification:** The current number is '+65 [REDACTED]'. A callout box highlights the '+ Add a new mobile number' button, with a note: 'You can add other mobile number'.

# Enter credit card information for payment

Please add your credit card information. Your credit card is charged to make payment for subscription fee (if applicable) and if you have negative balance in your account at the end of a settlement period.

Step 1) Please use **AMEX, VISA and Mastercard credit cards only**, otherwise it will be rejected on the ground of non-compliance.

Step 2) Check to ensure that **default address is the same as that for credit card statements**. If not, please click "Add new address".

Step 3) The credit card holder and person registering account **do not need to be the same individual**. Corporate accounts can also use personal credit card (we would recommend that you use credit card of the legal representative/beneficial owner).

Step 4) After completion of registration and at any time during the account's operation you can change credit card information. However, frequent changes of credit card information may trigger account review.

The screenshot shows a form for entering credit card information. It includes fields for 'Credit card number', 'Expires on' (with a dropdown for the month and a text box for the year), and 'Card holder's name'. Below these is a 'Billing address' section with a selected address: 'SG, 760123, Singapore, 123 Yishun Street 81, 12-34'. There are links for 'View all saved addresses' and '+ Add a new address'. At the bottom are 'Previous' and 'Next' buttons. Three orange callout boxes provide additional instructions: 1) 'Ensure that your credit card has not expired and there is adequate credit limit, with no restrictions on online purchase or mail purchase.' 2) 'We accept the following Credit cards only: AMEX, VISA and Mastercard.' 3) 'Note: Registration may fail if this address does not match the address on the credit card statement. You may add other addresses if you wish to change this default billing address.'

**Note:** You will not be charged a monthly subscription fee for selling on Amazon.sg until after 31 December 2022. However if you are also selling on other Amazon stores, you will still pay the monthly subscription fee for those stores. You can downgrade your selling plan at any time after you have completed registration.

# Enter store and product information

## Store and Product Information

Answer a few questions about your business so we can best assist you during onboarding. The answers you provide do not impact your ability to register for a selling account.

### Store name

Enter a name for your store

We recommend that you enter your Store name in English.

Do you have Universal Product Codes (UPCs) for all your products?

Yes  No

Are you the manufacturer or brand owner (or agent or representative of the brand) for any of the products you want to sell on Amazon?

Yes  No  Some of them

Previous

Next

Next, please enter Store information. This includes the name of the Store, product code and some information on the brand.

We strongly recommend that you enter your Store name in English.

# Seller Identity Verification

It's no secret: At Amazon, we obsess over customers. And our customers want a trusted destination where they can purchase a wide variety of goods—which is what makes sellers like you so important. We're always looking for ways to add value for our customers and be Earth's most customer-centric company. As an Amazon seller, you take part in offering those customers better selection, better prices, and a top-notch customer experience



# Prepare these Documents

Prepare below two supporting documents for submission and ensure they **display matching information** to the business and primary contact person details in previous registration steps.

(see next page for matching information requirements)

Documents required:

1. Passport **OR** Driving License **OR** National ID (Valid, not expired).
2. Personal Bank/ Credit Card Statement **OR** Company Bank/Credit Card Statement

## IMPORTANT: Document Requirements

- ✓ Acceptable file types:
  - png, jpg, pdf only
  - Do not include special characters in the file name (examples: \$, &, or #)
- ✓ Less than 10MB in size
- ✓ No mobile screenshots allowed. Must be scanned images, or a photo taken from your mobile device's camera
- ✓ Supported Languages:
  - Arabic, Chinese, Dutch, English, French, German, Hindi, Italian, Japanese, Polish, Portuguese, Spanish, Swedish, Tamil, Thai, Turkish, Viet
  - Otherwise, provide notarized translations in a supported language with stamp and signature on document
- ✓ Colored document
- ✓ Clear and Readable
- ✓ Not cropped (all edges of the document must be clearly seen)

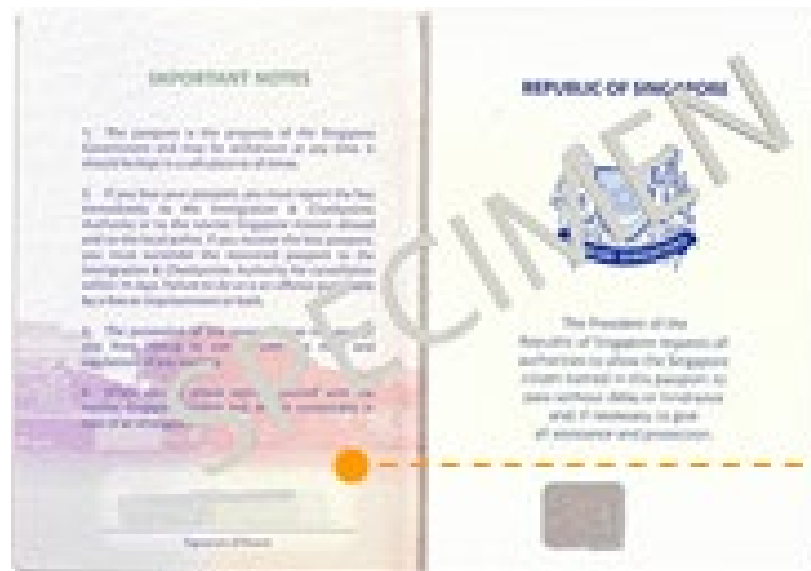
# Prepare these Documents

## Step 1) Prepare Identity Document: Passport or National ID Card or Driver's License

Check the following before submission:

- The **address** on the Identity Document (ID) must **match the address in 'Residential Address' information**
- The **name** on the Identity Document (ID) must **match the name of the 'Primary Contact Person'**
- Date of birth (if applicable) on ID must **match the date of birth** provided during registration
- If uploading Passport, ensure the document **captures the bearer's signature** (if it is located on a separate page, please submit both signature page and information page in **one document**)
- If uploading National ID Card or Driver's License, ensure **both front and back of card** are submitted in **one document**.

Provide only **1** Identity Document (ID) type throughout your application unless requested. Please do not upload multiple types of ID document - **only upload ID that matches your selected type of identity proof**



Please note that the bearer's signature is located behind the cover page for Singapore passports.

# Example: Passport

Signature page



Information page

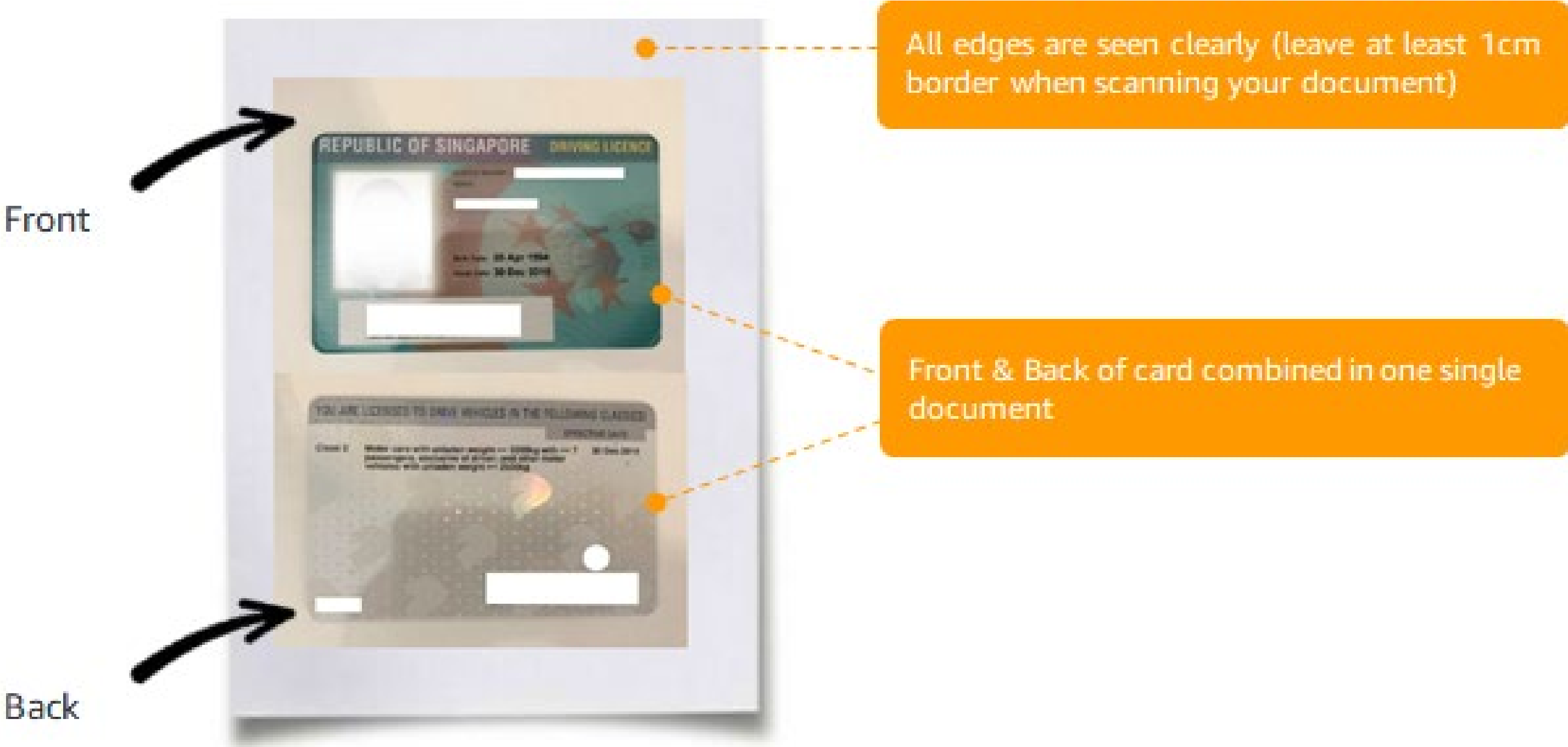


All edges are clearly seen (leave at least 1cm in border when scanning your document)

Signature page and information page combined in one document. All passports have a signature; if you can't find the signature page within the information page, we recommend you to search in other pages of your passport

If your passport of your Nationality has signature and information within the same page, you can submit that page only

# Example: National ID Card/ Driver's License Card:



# Prepare these Documents

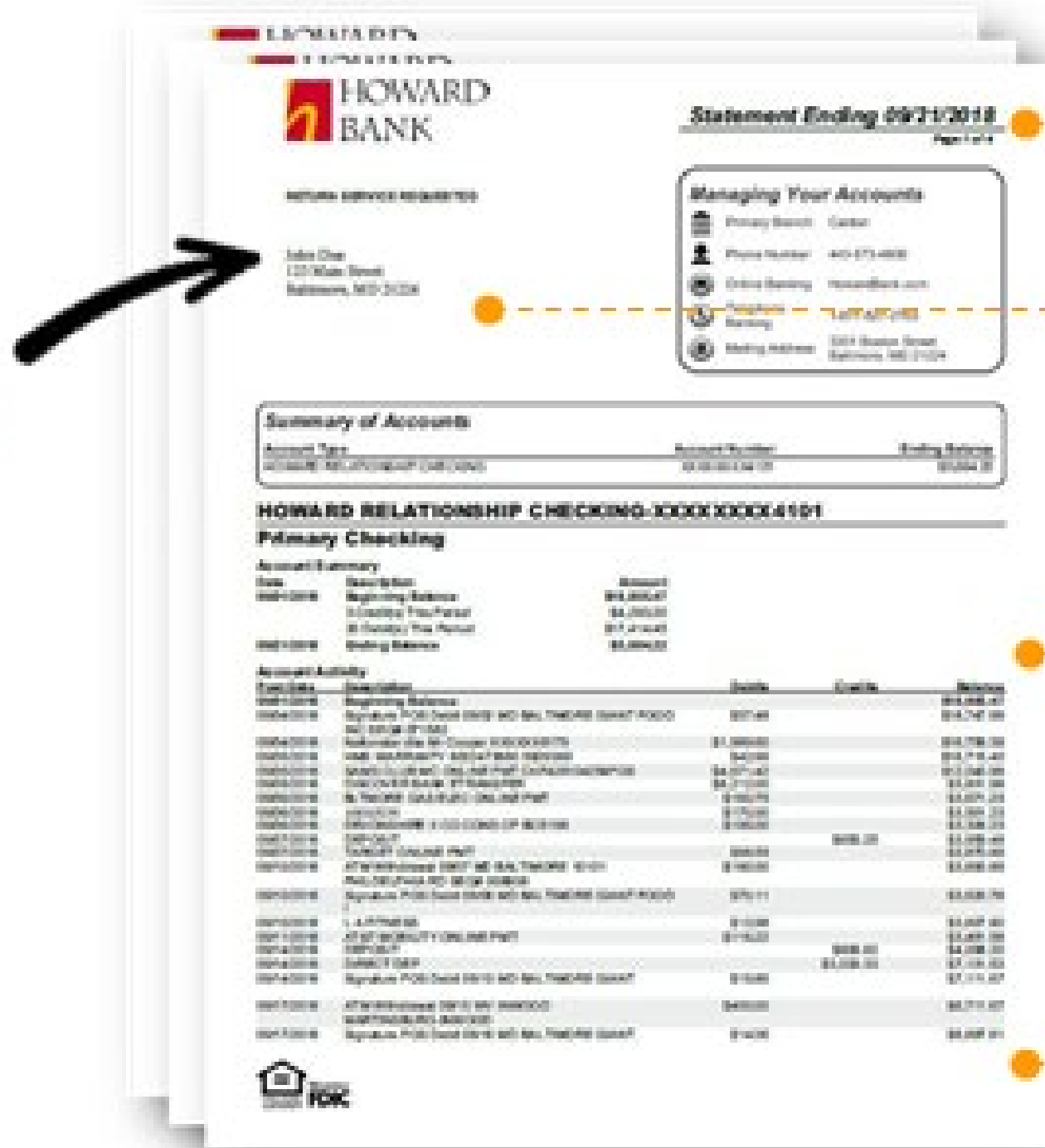
## Step 2) Prepare Personal Bank/ Credit Card Statement or Company Bank/Credit Card Statement

Check the following before submission:

- If using **Personal** bank/ credit card statement, the **name on the statement** and submitted ID document **must match**
- If using **Company** bank/ credit card statement, the name on the document must be the **name of your company or your company bank account holder's name (if you have a sole proprietorship)**.
- There needs to be a **visible address** with its **country matching the 'Business Address' information**.
- Bank logo, bank account number, business address, business name or point of contact (name of person to contact on behalf of the business), and bank account holder name **must be clearly visible**.
- Statements need to be issued within the **last 90 days**
- All pages of the statement are to be included in a single document (Multi-pages)
- **Transaction titles** needs to be clearly seen, must show **transaction activity**, but you can black out the transaction amount.

# Example: Personal Bank / Credit Card Statement

Visible Address



Issued within the last 90 days

Name must match exactly with the name in your Passport/Driver's License

Transaction titles must be clearly seen. You may blank out numerical values if needed.

All pages are included in a single document

# Company Bank / Credit Card Statement

Visible Address



Issued within the last 90 days

Name does not need to match exactly with the name in your ID. However there needs to be presence of a company name or a company bank account holder name.

Transaction titles must be clearly seen. You may blank out numerical values if needed.

All pages are included in a single document

# Submit documents (use this [checklist](#) before submission):

Business information	
Business name	ABC Pte Ltd
Unique Entity Number/ACRA Number	E123983TY
Business address	123 Yishun Street 81 12-34 Singapore 760123 SG

Primary contact person information	
Name	tset test
Date of birth	5 Mar 1996
Country of birth	Singapore
Country of citizenship	Singapore
Identity data	Passport # E123455124 Date of expiry 5 May 2027 Country of issue Singapore
Residential address	123 Yishun Street 81 12-34 Singapore 760123 SG
Passport document	<div style="text-align: center;"><input type="button" value="Upload Passport"/></div>
Proof of Address	<div style="text-align: center;"><input type="text" value="Bank account statement"/></div> <div style="text-align: center;"><input type="button" value="Upload Document"/></div>

## Step 3) Upload your Identity document and Bank/ Credit Card statement

Click Next to submit.

ID type required depends on what you have selected for identity proof in earlier steps

Choose Bank statement/ Credit Card Statement

# Results of identity validation

Amazon's Seller Identity Verification team is going to review all of the information and documents and this process usually takes up to 3 business days.



**Thank you for sharing your information**

We have received your information and may reach out to you for further clarification within 2 business days.

## **Successful Application**

If you did not receive any email notifications, **please log in to [Seller Central](#) 3 business days later** to check if you can access Seller Central Home Page.

## **Unsuccessful Application**

You will **receive an email** if your submitted documents were unsuccessful. Please review your documents against the requirements mentioned and resubmit your documents in [Seller Central](#). Please note that you only have a total of 3 resubmission tries.

## **Unable to Resubmit Documents**

If you have exceeded the maximum limit of 3 resubmission tries, or if you do not see an option to resubmit your documents in [Seller Central](#), please send your documents to our Selling Partner Support team via "[Get Support](#)" link (located at bottom left of registration page) after checking against the document requirements. The Support team will raise your appeal request to an internal Review team who will review your documents again and respond to you via email.

# Useful Checklist

# Use this Checklist

Please check that your documents have met all the criteria below before submission:

- Are all your submitted documents **not a screenshot**? (Screenshots are rejected)
- If you submit a copy of your **passport**, does your file have **both the picture page** and the **bearer's signature page**, and **merged into one file**? (You can paste images of both pages onto a word doc and save as PDF for submission)
- If you are using Passport or Driver's License, did you provide **both sides** of your ID in **colour**? (Document in black and white will be **Rejected**.)
- Did you provide **both sides** of your Bank Statement/ Credit Card Statement in **colour**? (Document in black and white will be **Rejected**.)
- Did you submit **ALL pages** of your Bank Statement/ Credit Card Statement?
- For multi-page files (e.g. ID card or Bank statement), are the images combined into one file of **less than 10 MB in size** and **uploaded in acceptable file types (png, jpg, pdf, and docx)**? (Ensure it does not include special characters in the file name (examples: \$, &, or #))
- Does the full name on your ID document **match the full name** entered in Seller Central for your seller account?
- If you are using Personal Bank Statement/ Personal Credit Card Statement, does the full name on your statement **match the full name** on your ID documents?
- Is your Bank Statement/ Credit Card Statement **issued within the past 90 days**?
- Does your Bank Statement/ Credit Card Statement show **transaction titles** (you can blank out value of transactions)?

# Use this Checklist

Please check that your documents have met all the criteria below before submission:

- Does the **country on either** your ID document **or** Bank Statement/ Credit Card Statement **match the country** you have selected below?



- Are all your submitted documents **not cropped** (all edges can be seen)?
- Is your ID Document valid (**not expired, revoked or closed**) and its expiration date matches your input in the field “Expiration date” in Seller Central?
- Are all your submitted documents in **high-quality, in color and unobstructed (not angled, blur or cropped)**?
- Are all your submitted documents **authentic and unaltered**?
- Are all your submitted documents **supported in Arabic, Chinese, Dutch, English, French, German, Italian, Japanese, Polish, Portuguese, Spanish, Swedish, and Turkish language**? If not, did you submit **notarized translations in a supported language**?

# Frequently Asked Questions

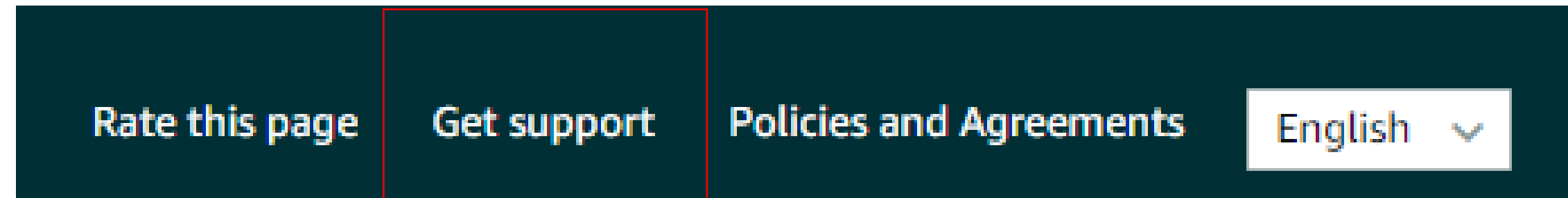
# FAQs

## 1) My documents were declined, what should I do?

Step 1: Ensure all document criteria are met by using this [checklist](#)

Step 2: Resubmit your documents that meet the requirements on [Seller Central](#) for successful verification.

If you are unable to resubmit your documents, this could be because you have exceeded 3 submission tries. Please appeal by resubmitting your documents via '[Get Support](#)'. Our Selling Partner Support team will raise your appeal request to an internal Review team who will respond to you via email.



## 2) How can I resubmit my documents?

Please log in to [Seller Central](#) to resubmit your documents. For security reasons, we only accept documents uploaded to this page. It has been designed to help protect the information we need for verification.

If you are unable to resubmit your documents, this could be because you have exceeded 3 submission tries. Please appeal by resubmitting your documents via '[Get Support](#)'. Our Selling Partner Support team will raise your appeal request to an internal Review team who will respond to you via email.

# FAQs

**3) Why can't I log on to [Seller Central](#) to resubmit my documents? I am redirected to another site and I cannot proceed.**

This could be a technical error. Please send an email to [amazonsellersg@amazon.sg](mailto:amazonsellersg@amazon.sg) with the email account used for your seller account, provide a description and screenshots of the log in issue. We will get back to you at the earliest to assist you.

**4) Can I submit National ID? I only see 'Driver's License' and 'Passport' for identity document types.**

Yes you can submit National ID. If you do not see it as an option from the drop down selection of Identity Document type, you may use the option of 'Driver's License' and input the requested information that matches your National ID. Please ensure the ID number, expiry date, country of issuance, full name, and address keyed in Seller Central matches the National ID document that you will be submitting.

**5) If the full name on my ID document and registered seller name is not an exact match with my bank statement because it is missing my middle name, is it acceptable?**

Yes, this is acceptable.

**6) Must the name on my business bank statement match the name on my ID document or any of these registration fields: 'Business Name' or 'Store Name'?**

No, the name on your business bank statement does not need to match name on my ID or any of these registration fields: [Business Name](#) or [Store Name](#).

# FAQs

## 7) Can I submit my Business bank statement instead of Personal bank statement?

Yes, you can submit either your Personal bank statement or Business bank statement.

If you are using Personal bank statement

- Ensure that the name matches with your ID documents and registered seller's name.
- The country stated on your Personal bank statement must match with your ID documents and the 'Business Address' field in registration steps.

If you are using Business bank statement

- The country stated on your Business bank statement must match with the '[Business Address](#)' field in registration steps.
- The company name on your Business bank statement does not need to match with your ID documents, or '[Business Name](#)', or '[Store Name](#)'.

# FAQs

## 8) My 'Business Address' field is different from the address on my ID document and bank statement. Will it be approved?

The address on your ID document or your Bank statement does not need to be an exact match with the field 'Business Address'. However, the country on either your ID document **OR** your Bank Statement must match the country stated in the 'Business Address' field.

For example, either of the following is acceptable:

- Country on Personal bank statement/ Business bank statement = Country on 'Business Address' field  
or
- Country on Personal ID documents = Country on 'Business Address' field

## 10) Can I upload more than 1 type of ID document (Passport, National ID, Driver's License) in a single file?

Please only upload the ID document that you have selected as your choice of ID type in Seller Central Registration steps to avoid confusion and rejection from the Review team. The Review team will only review the relevant ID document that corresponds to your last submitted choice of ID type in Seller Central Registration steps.

# FAQs

## 9) My passport has no signature, can it be accepted?

No, it is not acceptable. All passports across the world has a signature section. For some countries it is on a different page (e.g. Singapore) – please check your passport for the bearer’s signature page.

## 10) What are all the acceptable identity document languages?

Acceptable document languages: Arabic, Chinese, Dutch, English, French, German, Hindi, Italian, Japanese, Polish, Portuguese, Spanish, Swedish, Tamil, Thai, Turkish, Viet.

## 11) What can I do if my documents are not supported within the list of acceptable languages?

Please submit notarized translations (must be accompanied with stamp and signature on document).

## 12) Would I be charged for subscription fees if I opened a seller account on Singapore store but did not list any products on Amazon.sg?

Monthly subscription fee for selling on Amazon.sg is waived off till 31 December 2022. However if you are also selling on other Amazon stores, you will still pay the monthly subscription fee for those stores.

After the promotion for monthly subscription fee waiver has ended, your credit card will be charged for payment of subscription fee for the first month as soon as you complete the registration process and after your information is verified. We will charge your selling account balance in future months or your Credit card if you have negative balance in your account at the end of a settlement period.

# FAQs

**13) I already have a registered account in another Amazon marketplace, do I still need to register again on Amazon Singapore?**

Yes, you simply need to [complete these steps](#) to start selling on Amazon Singapore store.

**14) I am from Japan but currently I live in Thailand. I only have a Japan ID and Thai bank statement, is this acceptable?**

Yes, since your residential is in Thailand, you may upload Japan ID and a bank statement that reflects your full Thailand address. If you are rejected, you may appeal by submitting the documents to our Selling Partner Support team via '[Get Support](#)' and explain your situation. The Support team will raise your appeal request to an internal Review team who will respond to you via email.

**15) Can I create multiple selling accounts on Singapore store, or across different Amazon stores?**

It is recommended to use only one selling account to register across Amazon stores or within the same marketplace to avoid rejection during seller identity validation.

However, if you have valid reasons to do so, please provide the following information along with your registration documents to our Selling Partner Support team via '[Get Support](#)'. The Support team will raise your appeal request to an internal Review team who will respond to you via email.

1: Business justification for registering multiple accounts on Amazon stores.

2: Provide a list of accounts and email addresses that you currently have registered on Amazon stores.

Thank You